

PCI Forensic Investigator (PFI)

Help for when you need it most

To help ensure the security of cardholder data, organizations that process, store, or transmit cardholder data may be required to comply with Payment Card Industry (PCI) standards.

In the event of a data breach, affected organizations may be required to engage forensic investigators qualified by the PCI Security Standards Council (PCI SSC) through the PCI Forensic Investigator (PFI) program to investigate the breach, determine the root cause, and report back to affected payment brands and other stakeholders. These complex and challenging forensic investigations require investigators to possess highly specialized skills, proven staff and experience, and the ability to provide a rapid and potentially global response.

The loss of cardholder data and personal identifiable information (PII) can damage customer relationships, brand loyalty, and your public image. Furthermore,

finances and potential lawsuits can significantly impact your bottom line. A trusted forensic partner can help you effectively respond to a breach to minimize effects and speed time to resolution.

As an approved PFI company and authorized supplier of the Visa Europe PFI Lite Program, Coalfire helps determine the occurrence of a cardholder data compromise and when and how it may have occurred. Additionally, we can carry out independent investigations as required by payments stakeholders. With our proven investigative methodologies, tools, and long history of providing the services that help organizations comply with PCI, we can help you when you need it the most.



Suspect a breach?

The faster you can remediate a data security breach, the faster it stops the loss of data, limits fines, and minimizes the impact to your reputation. If you need PFI services, contact us immediately:

877-909-0703 (U.S.) | +44 0800 260 6435 (UK) | PFI@coalfire.com

Why Coalfire?

With more than 15 years of experience in the payments industry as a Qualified Security Assessor (QSA), we are uniquely qualified to understand an environment that may have undergone a credit card breach. Whether your system is on premises, in the cloud, or in a hybrid environment, we have the knowledge to investigate it quickly and effectively.

Proven payment expertise

- Accredited by PCI as a QSA and an Approved Scanning Vendor (ASV)
- One of only five PCI PFIs covering the U.S. and European regions
- An inaugural member of the PCI QSA program, working closely with the PCI Security Standards Council (PCI SSC) and credit card brands to continually support improvements to the standards including PCI DSS, PA-DSS, PFI, and P2PE
- A large internal penetration testing team to help your organization at all stages of PCI compliance
- Experience working with all the major payment processors



Deep knowledge of cloud and technology

- We bring domain knowledge in cloud, embedded systems, encryption, IoT, mobile, and virtualization technologies, as well as insights on how they are leveraged in payment environments.
- Through our work with all the major cloud services providers, we've developed a detailed understanding of security architectures.

Experienced providers of incident response services

- With an entire practice dedicated to incident response and digital forensics, we can investigate and remediate cybersecurity breaches for organizations of all sizes.
- Our team comprises former federal law enforcement officers and government contractors specializing in cyber operations. These analysts have numerous forensic certifications and have been recognized as computer forensics experts in state and federal courts.

**Take immediate action
if you suspect a breach.**

Contact Coalfire's PCI Forensic Investigators.

PFI@Coalfire.com | 877-909-0703 (U.S.) | +44 0800 235 6435 (UK)

C O A L F I R E

About Coalfire

The world's leading technology infrastructure providers, SaaS companies, and enterprises – including the top 5 cloud service providers and 8 of the top 10 SaaS businesses – rely on Coalfire to strengthen their security posture and secure their digital transformations. As the largest firm dedicated to cybersecurity, Coalfire delivers a comprehensive suite of advisory and managed services, spanning cyber strategy and risk, cloud security, threat and vulnerability management, application security, privacy, and compliance management. A proven leader in cybersecurity for the past 20 years, Coalfire combines extensive cloud expertise, advanced technology, and innovative approaches that fuel success. For more information, visit [Coalfire.com](https://www.coalfire.com).