

# Incident response maturity

Plan for security incidents before they happen and receive the expertise you need when they do.

Would you be able to respond to a cybersecurity incident in an effective, efficient manner? Are you currently dealing with an incident? Have you experienced one in the past? How would a breach impact your business or product?

Now more than ever, organizations need to be more vigilant and concerned with security. To defend against known and emerging threats, you must have an effective incident response (IR) plan.

## Why do you need to develop and implement an IR program?

Cyber incidents are a matter of “when, not if,” regardless of your cybersecurity maturity level. According to a recent [SANS Report](#), more than 50% of respondents indicated that a shortage of staffing and skills inhibits their ability to respond to an incident.<sup>1</sup>

If you’re unsure about your organization’s ability to respond to an incident, ask yourself the following questions. If you answer no to any of these questions, Coalfire can help.

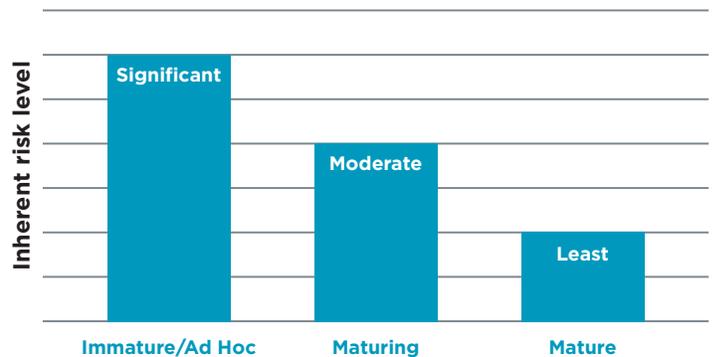
1. Does your organization have an incident response plan?
2. Has your organization tested the plan in the past year?
3. Does your organization have forensic capabilities?
4. Does your organization have the technical capabilities to execute the plan?

## What maturity level does my organization fall under?

Coalfire has developed these maturity charts to help your organization understand your IR capabilities and potential risks.

| MATURITY LEVEL            | STATUS                                                                                                                |
|---------------------------|-----------------------------------------------------------------------------------------------------------------------|
| <b>Level 4 - Mature</b>   | Comprehensive IR capabilities with tested tabletops and associated playbooks that are tested at least once a year     |
| <b>Level 3 - Maturing</b> | Basic IR capabilities including an IR process overview, IR team organization chart, and IR roles and responsibilities |
| <b>Level 2 - Immature</b> | Likely you’ve dealt with an incident before, but do not have a repeatable or documented process                       |
| <b>Level 1 - Ad hoc</b>   | No idea what to do if an incident occurs                                                                              |

Cybersecurity risk versus maturity



<sup>1</sup>Matt Bromiley. “It’s Awfully Noisy Out There: Results of the 2018 SANS Incident Response Survey.” October 2018.

We provide a comprehensive set of IR services, including, planning, triage, support, and retainer services. In most cases, we can help you prepare for an incident, improve your ability to respond to an incident, test your organization's response capabilities, and help you respond appropriately to an incident.

## BENEFITS

- Improve response time, reducing exposure to data loss and reputational/financial damage.
- Earn the trust of your customers, partners, and investors.
- Align your IR program to best practices and industry standards.
- Take a more efficient, effective, and predictable approach to cyber events and incidents.

## WHY COALFIRE

### World-class expertise

- We have experience remediating numerous complex IR cases.
- Our elite team of experts has worked some of the most notable data breaches.

### Proven

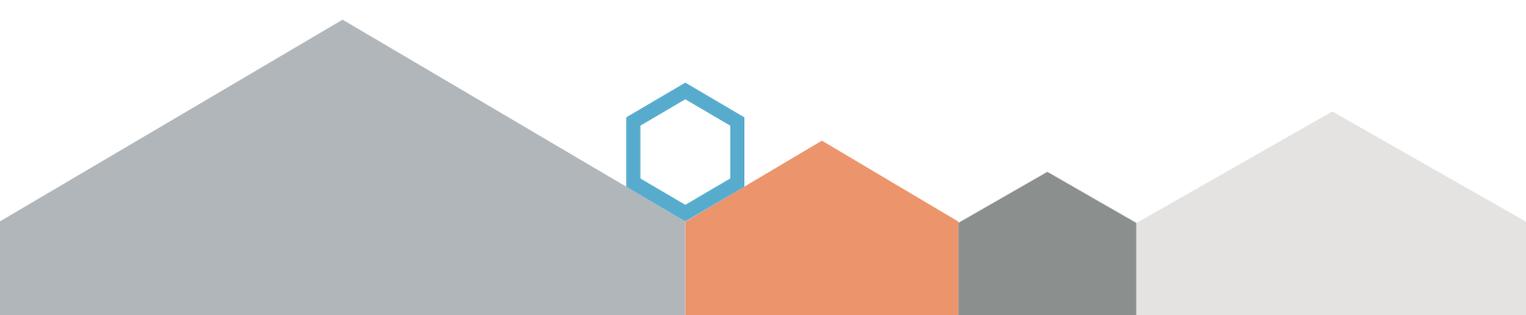
- Coalfire is the trusted advisor to many law firms, federal government agencies, and public and private organizations.

### High-value results

- Through our IR maturity services, you can see improvement in every stage in the IR lifecycle.
- Leveraging our expertise and services, you can significantly lower costs and empower executives to make the right business decisions.
- We provide quick, effective support that leverages your organization's technology investments.
- Actionable reporting, including executive and board-level summaries, prioritizes and addresses the issues discovered.

### One-stop shop

- Preparation activities are tailored to your organization's IR capabilities.
- We provide coordination, communication, and reporting on every aspect of IR activity.
- Our experts deliver post-incident guidance on activities necessary for returning to normal.



**EFFECTIVELY PREPARE FOR  
AND RESPOND TO INCIDENTS.**

**Learn more about Coalfire's incident  
response maturity services.**

Coalfire.com | 877.224.8077

**COALFIRE**

### About Coalfire

Coalfire is the cybersecurity advisor that helps private and public sector organizations avert threats, close gaps, and effectively manage risk. By providing independent and tailored advice, assessments, technical testing, and cyber engineering services, we help clients develop scalable programs that improve their security posture, achieve their business objectives, and fuel their continued success. Coalfire has been a cybersecurity thought leader for nearly 20 years and has offices throughout the United States and Europe. [Coalfire.com](https://www.coalfire.com)