



# BOARD OF INTERNATIONAL RETAILER SEEKS INFORMATION ABOUT COMPANY'S CYBER RISK POSTURE

## RESULTS AT A GLANCE

- Coalfire completed cyber risk assessment.
- Identified, classified and prioritized information assets.
- Four severe vulnerabilities were identified requiring immediate action.
- Recommendations were adopted by client and remediations began immediately.

## CLIENT CHALLENGE

A leading, international provider of laundry solutions for multifamily, residential, and commercial industries, had experienced substantial growth over the last couple of years. Like many well-managed companies, the board of directors approached the executive team to ask about the company's cyber risk posture. In order to provide a definitive answer, the executive team hired Coalfire to define the current risk posture and assess the organization to identify areas for improvement.

## APPROACH

Coalfire completed a cyber risk assessment, evaluating two sites; one in the Northeast and one in the Southwest. Critical systems to be assessed were identified and evaluated. Internally developed systems were given additional consideration, evaluating current protective mechanisms and identifying vulnerabilities.

## EXECUTION

The Coalfire team identified, classified, and prioritized in-scope information assets. Once categorized, Coalfire conducted assessments to evaluate threats, vulnerabilities, and define the inherent risk for each asset. This assessment identified nearly 100 medium- and high-rated risks.

During execution, Coalfire identified four severe vulnerabilities requiring immediate action and remediation work. For example, default credentials were present on a key internal asset. Another example was a severe vulnerability in the network segmentation between the wired and wireless networks, potentially exposing direct and unauthorized access to key internal HR systems.

## RESULTS

Coalfire delivered a briefing to the client's executive team and supporting vendors. The current risk posture, identified vulnerabilities, and remediation roadmap were presented and discussed during this briefing. The recommendations were adopted by client management, the security team was provided budget, and leadership support to begin remediation of high priority findings.

